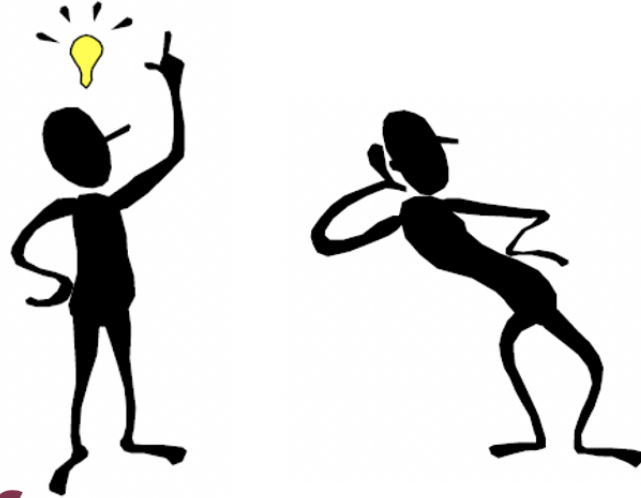


# THE COMMUNICATION PROCESS



Sender

Receiver

1. Message >>>>>>

<<<<<< 2. Reflection

3. Confirm/  
Correct >>>>>>>

>>> 4. *Switch Roles* <<<